Phonexia Voice Verify

Authenticate clients in 3 seconds based on their voice and detect fraudulent behavior with ease.

Phonexia Voice Verify is the innovative voice biometric solution for secure, seamless, and password free authentication of customers over the phone. Powered by cutting-edge deep neural networks and designed specifically for contact center needs, it can verify a person after only 3 seconds of net speech with over 92% accuracy and detect speaker changes throughout the whole call.

COST REDUCTION

Shorten the time necessary for callers to authenticate over the phone by 30+ seconds and reduce your costs significantly.

FRAUD PREVENTION

Secure convenient access to your customers' data with voice biometrics and detect fraud attempts with greater success.
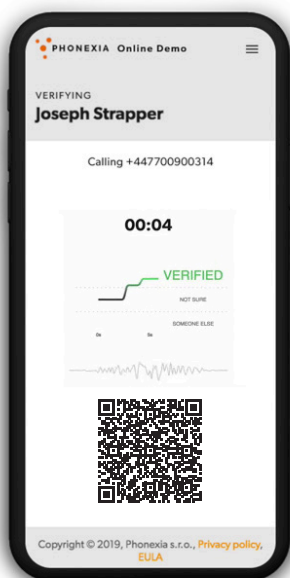
A SEAMLESS CUSTOMER EXPERIENCE

Verify customers in 3 seconds based on their voice and offer them an immersive, password free authentication experience.

Solving Everyday Challenges Through Voice

phonexia.com

The Passive Voice Biometric Verification Your Customers Want

Try a Free Online Demo

PHONEXIA Online Demo

VERIFYING
Joseph Strapper

Calling +447700900314

00:04

VERIFIED
NOT SURE
SOMEONE ELSE

Copyright © 2019, Phonexia s.r.o., Privacy policy,
EULA

KEY CAPABILITIES

- **Language Independent**
  Phonexia Voice Verify can recognize speakers regardless of the language spoken and the accent used.
- **Free Speech Verification**
  Your customers are verified naturally as they speak without needing to say a specific sentence or words.
- **Fast Voice Enrollments**
  Voice enrollments of customers (voiceprint creations) can be performed with only 20 seconds of net speech.
- **Easy Calibration**
  Voice recognition accuracy can be further improved by adapting it to your specific environment and needs.

USE CASES

- **Call Centers**
  Contact centers of banks, retail finance, insurance, telco, and utility companies can verify clients over the phone in just 3 seconds based on their voice.
- **Smart IVRs**
  Interactive Voice Response (IVR) systems can be enhanced with a natural capability of identifying clients by their voice, making self-service a breeze.
- **Conversational AI Platforms**
  Any type of conversational AI platform (voicebots, virtual assistants, speech-based UIs) can benefit from having the ability to verify a person by voice.

WHY PHONEXIA

- **3-Second Verification**
  Phonexia voice biometrics technology uses state-of-the-art deep neural networks that can verify a person over the phone in just 3 seconds of net speech with over 92% accuracy.
- **Quick to Evaluate**
  Phonexia Voice Verify can be tested via a demo today, your developers can explore its capabilities through a sandbox tomorrow, and a PoC can be finished in just a few weeks.
- **Support That Cares**
  Phonexia support is not about solution-evading emails—our European-based team of experts always tackles any challenge you throw at them. We care about your success.

Solving Everyday Challenges Through Voice

phonexia.com

Chaloupkova 3002/1a, 612 00 Brno
Czech Republic, European Union
info@phonexia.com
+420 511 205 265

PHONEXIA